



DUBAI WORLD INSURANCE CONGRESS 2020

Hosted and organised by:



Dubai International Financial Centre

Official association partner:



PROGRAMME

26 & 27 FEBRUARY 2020 | JUMEIRAH BEACH HOTEL

DAY ONE | WEDNESDAY 26 FEBRUARY

Registration opens at 07:45

09:00	OFFICIAL WELCOME SPEECH FROM THE DUBAI INTERNATIONAL FINANCIAL CENTRE AUTHORITY
09:15 to 10:15	<p>MEETING THE NEEDS OF THE GLOBAL INSURANCE CONSUMER IN 2025 Consumers around the globe are changing at a rate of pace that is impossible to comprehend. To help you get ahead of the curve and secure success in 2025, keynote speaker and data junkie, Ian Hughes, will reveal: The four key megatrends that will impact Personal Lines insurers over the next five years</p> <ul style="list-style-type: none"> • one reason why this will make your head hurt • where the opportunities lie for the MENA region • and give you one very good reason to be cheerful <p>IAN HUGHES, CEO, CONSUMER INTELLIGENCE</p>
10:30 to 11:30	<p>WHEN WILL MORE CLIENTS BUY CYBER INSURANCE IN MENA?</p> <ul style="list-style-type: none"> • Who will be the principal buyers of cyber insurance in MENA? • What range of products and services will they demand? • How can the industry meet the needs of those customers? • Is the role of insurance in mitigating the data breach risks understood? <p>SIMON BELL, CYBER LEADER MENA, MARSH ALEX JOMAA, UNDERWRITER, TOKIO MARINE KILN SIMON DODSWORTH, HEAD OF SPECIALTIES, SVP, LOCKTON</p>
12:00 to 13:00	<p>DISRUPTING INSURANCE Dubai International Financial Centre (DIFC) is the home of global insurance and re-insurance institutions, as well as start-ups that are disrupting the MEASA InsurTech landscape. As DIFC Authority prepares to unveil further details of its forthcoming expansion plan, learn more about how the Centre is enabling innovation within the insurance landscape, collaborating with start-ups that are disrupting insurance and helping shape legislative and regulatory frameworks that will deliver solutions for tomorrow's insurance requirements.</p> <p>SALMAAN JAFFERY, CHIEF BUSINESS DEVELOPMENT OFFICER, DUBAI INTERNATIONAL FINANCIAL CENTRE AUTHORITY WALID DANIEL DIB, CO-FOUNDER AND PROJECT LEAD, ADDENDA STUART TAYLOR, FOUNDER AT TURNKEY IS TONY RUSSELL, CHIEF COMMERCIAL OFFICER, CHARLES TAYLOR INSURETECH</p>
13:00	Lunch
14:00 to 15:00	<p>WHO WILL SUCCESSFULLY DELIVER CUSTOMER SERVICE DIGITALLY?</p> <ul style="list-style-type: none"> • How will the consumer of the future wish to engage with insurance providers? • Is the industry capable of the innovation necessary to modernise its traditional offering? • What are the implications for existing business models? <p>WALID DANIEL DIB, CO-FOUNDER AND PROJECT LEAD, ADDENDA FADI HINDI, SENIOR PARTNER OF XISCHE & CO'S DIGITAL JAFFER MAZAAL, CHIEF TECHNICAL OFFICER, BRAXTONE</p>
15:30 to 16:30	<p>IS AFRICA THE NEW FRONTIER FOR THE MENA REGION?</p> <ul style="list-style-type: none"> • Can MENA businesses share in the growth economies of Africa? • How different is this new landscape and can businesses adapt? • What is the best means to access the opportunity? <p>ADAN ABBEY, CO-FOUNDER AND PRESIDENT, HORN OF AFRICA INSURANCE BRENDAN PLESSIS, EXECUTIVE VICE PRESIDENT, HEAD OF STRATEGIC BUSINESS DEVELOPMENT AXA XL MICHELE GROSSO, CEO AND CO-FOUNDER, DEMOCRANCE</p>
17:30 to 18:30	<p>OFFICIAL WELCOME RECEPTION & DWIC HONOURS Cocktail Reception and Award presentations</p>



09:15 to 10:15	<p>WHY DON'T MORE CUSTOMERS CHOOSE TAKAFUL?</p> <ul style="list-style-type: none"> • What are the key drivers of the takaful purchasing decision? • Is the concept adequately promoted and understood? • How are obstacles in takaful supply and delivery being overcome? • Should the industry be more ambitious? <p>CHAKIB ABOUZIAD, SECRETARY GENERAL, GAIF FREDERIK BISBJERG, CHIEF DIGITAL ACCELERATION OFFICER, NOOR TAKAFUL JIHAD FAITROUNI, CEO, AMAN INSURANCE AJMAL BHATTY, MANAGING PARTNER, MASSES GLOBAL</p>
10:30 to 11:30	<p>CAN THE INDUSTRY OFFER AFFORDABLE LONG-TERM HEALTH INSURANCE FOR ALL?</p> <ul style="list-style-type: none"> • Is the industry equipped to meet the potential demand? • Can costs be sufficiently controlled to ensure pricing is competitive? • Is service delivery from quote to claim fit for purpose? • Has technology been fully explored? <p>AFTAB HASAN, CHAIRMAN, RISK EXCHANGE (DIFC) AND SECRETARY GENERAL OF IBG ATINC YILMAZ, REGIONAL CEO - TURKEY, THE MIDDLE EAST & AFRICA, HOWDEN TMEA REGION WALTER JOPP, CHIEF EXECUTIVE, ZURICH INTERNATIONAL LIFE JÉRÔME DROESCH, CHIEF EXECUTIVE OFFICER CIGNA MEA AND BOARD MEMBER INDIA & TURKEY</p>
12:00 to 13:00	<p>HOW WILL CLIMATE CHANGE AFFECT OUR CUSTOMERS IN MENA?</p> <ul style="list-style-type: none"> • Is there an emergency in the region? • What is the long term anticipated economic impact of environmental damage? • What are the steps being taken to redress it? • Can the industry handle a changing risk profile of clients? <p>IVANO IANNELLI, CEO, DUBAI CARBON CENTRE OF EXCELLENCE DR AISHA AL-SARIHI, RESEARCH ASSOCIATE CLIMATE AND ENVIRONMENT PROGRAM, KING ABDULLAH PETROLEUM STUDIES AND RESEARCH CENTER (KAPSARC)</p>
13:00	Lunch
18:00	Close

NETWORKING HALL

DAY ONE | WEDNESDAY 26 FEBRUARY | 08:00- 17:00

DAY TWO | THURSDAY 27 FEBRUARY | 08:00 to 17:00

CONTACTS

Roger Bickmore, Conference Chair | roger.bickmore@nqsm.com
Debbie Kidman, Programme & Logistics | debbie.kidman@nqsm.com

GOLD SPONSOR



SILVER SPONSORS



BRONZE SPONSORS



TABLE SPONSORS



MEDIA PARTNER



ASSOCIATION PARTNERS

